

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Office of the Inspector General

Inspector General



October 20, 2004

Ms. Yvonne D. Gilchrist
Director
Department of Human Services
64 New York Avenue, NE
6th Floor
Washington, DC 20002

Dear Ms. Gilchrist:

Enclosed is our final *Report of Inspection of the Youth Services Administration (YSA), Part Two: Division of Court and Community Programs*. Your agency's comments on the 19 findings and 38 recommendations by the inspection team are included, verbatim, in the body of the report following our findings and recommendations.

In accordance with Mayor's Order 2000-105, District agencies are responsible for taking action on all agreed-upon recommendations in this final Report. We are pleased to note your agreement with more than 80% of our recommendations. This clearly reflects your interest in taking the actions necessary to create a more efficient and better managed YSA.

With regard to the eight recommendations with which you disagree, we stand by these recommendations, and will forward those issues separately to Neil Albert, Deputy Mayor for Children, Youth, Families, and Elders for his review and comment.

The OIG has established a process to track agency compliance with all agreed-upon recommendations made in our reports of inspection and to facilitate our follow-up inspection activities. Please find enclosed a compliance package containing hard copies and a computer disk of *Compliance Forms* on which to record and report to this Office any actions you take concerning each outstanding recommendation. These forms will assist you in tracking the completion of actions taken by your staff. Instructions for completing these compliance forms and their due dates are included in the packet and we will work closely with your designated point of contact throughout the compliance process.

We appreciate the cooperation shown by you and your employees during the inspection, and we hope to continue in a cooperative relationship during the upcoming follow-up period.

If you have questions or require assistance in the course of complying with our recommendations, please contact me or Lawrence Perry, Director of Planning and Inspections, at (202) 727-8490.

Sincerely,

A handwritten signature in black ink, reading "Austin A. Andersen". The signature is fluid and cursive, with the first name "Austin" and last name "Andersen" clearly legible.

Austin A. Andersen
Interim Inspector General

AAA/lp

Enclosure

cc: See Distribution

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